



Export Supervisor II, Air & Ocean
Category: Customs Brokerage & Freight Forwarding

FedEx Trade Networks provides comprehensive ocean and air international freight forwarding, customs brokerage, global order logistics, distribution and surface transportation, and advanced e-commerce and trade facilitation solutions.

FedEx Trade Networks is seeking to fill an Ocean Export Supervisor II in the Auburn, WA office to supervise the activities of the team engaged in ocean export operations. This position will require planning and organization skills to oversee timely and accurate movement of ocean export shipments and documentation. This is a hands-on position requiring an individual to work with customers and have the knowledge to process transactions related to ocean export transportation.

Ocean transportation knowledge and supervisory experience is required. The ideal candidate will possess a minimum of four years ocean export transportation experience with a high degree of knowledge of seafreight operations and knowledge of international business practices. Comprehensive computer skills are required. The ideal candidate will demonstrate initiative, problem solving and excellent customer service skills.

Essential duties/responsibilities include, but not limited to:

- Responsible for selecting, training, and developing a staff of 1 to 15 direct reports.
- Conducts meetings to provide employees with daily information regarding division/operation; applies consistent administration of disciplinary procedures.
- Maintains accurately all required reports/paperwork, payroll, performance reviews, Management Business Objectives (MBO), and personal record statistics through established paperwork guidelines.
- Oversees safety methods and programs are implemented and maintained.
- Instructs employees on methods to instill a service-conscious attitude, and minimize service failures.
- Ensures cost effectiveness of operations through established control of equipment, utilities and supplies.
- Maintains contact with customers (internal and external) with regard to conditions affecting the service level of area served.
- Oversees movement and activities of all related products to ensure maximum efficiency.
- The incumbent(s) of this position is expected to perform all other related duties as assigned.

Knowledge, skills, and abilities required:

- Strong basic management, human relations and communications skills.
- Minimum 2-year college degree preferred and/or minimum 4 years business experience in the appropriate product field/industry.
- Minimum 2 years management/supervisory experience.
- Knowledge of US Export Regulations, letters of credit, ocean transportation documentation and operations strongly preferred.
- License or certification in appropriate product field preferred: Certified Export Specialist, IMDG Certification and/or Ocean Forwarders certification.

FedEx Trade Networks Transport & Brokerage offers a challenging work environment with a comprehensive compensation and benefits package.

Submit resume at: www.fedex.com/careers/us

Job Identifier: **003870_12092011_JA**

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